

SEGA/Gremlin

July 26, 1982

TO: ALL SEGA/GREMLIN DISTRIBUTORS

RE: ZAXXON

Pursuant to our Mailgram of July 14, 1982, we wish to advise you that we have completed our test program of the redesigned ZAXXON joystick. Our internal and outside tests have shown that our redesign corrects the original design deficiencies.

WITH YOUR CAPABLE ASSISTANCE, WE WILL BE CONDUCTING A RETROFIT PROGRAM OF ZAXXON HANDLES IN THE FIELD.

A retrofit kit has been developed along with an instruction sheet. Our outside technical consultants have confirmed to us that the retrofit can be accomplished in the field by the operator. An initial quantity of retrofit kits will be made available to each distributor on an advanced RMA basis commencing the week of August 2, 1982. Additional kits will be sent on an advanced RMA as you order them.

It is most important that you return the original parts to us so that you receive full credit for them.

We would like to complete this retrofit as quickly as possible. To insure that we meet this objective, advanced RMA orders on retrofit kits will be filled only until September 30, 1982.

Many operators have called us to advise us of the need for a correction of the ZAXXON joystick problem. We will be responding to the operators by issuing an announcement to the trade and technical publications that a retrofit for their ZAXXON games is available from their SEGA/Gremlin distributor on a no-charge basis.

SEGA/Gremlin and its distributor organization are doing everything possible to keep ZAXXON as the top income-producing game.



Leonard J. Wisz
Director of Marketing

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SEGA/GREMLIN MODIFICATION INSTRUCTIONS FOR ZAXXON JOYSTICK

